

ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES,
RAJAMPET
Grievances & Redressal Cell
Circular

13/10/2020

This is to inform you that a meeting of Grievance & redressal committee of AITS, Rajampet, will be held on 14/10/2020, Wednesday, from 05:00 P.M. at the Conference room. All members are requested to attend the meeting to discuss following agenda.

Agenda(GRC/20-21/1) :

1. Confirmation to the minutes of last meeting held on 26/03/2020.
2. Discussion about the previous grievances and their resolutions after covid-19.
3. Regarding renewal of eduGrievance software for all the students and staff members.
4. Miscellaneous, by permission of chair.


G&R Cell Coordinator

1. Mr. D. Dharma Simha Reddy-CE
2. Mr. S.SrikantaDeekshith -EEE
3. Mr. V. Venkatesh - ME.
4. Mr. S.AleemBasha -CSE
5. Mrs. P. Syamala Devi- ECE
6. Mr. O.AkbarBasha- H&S
7. Mrs. P. Kavitha- MCA
8. Mrs. V.Vedavathi -MBA

ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES
RAJAMPET

Grievances & Redressal Cell
Minutes of Meeting

14/10/20

Today on 14/10/2020 , Wednesday from 05:00 P.M. onwards a meeting of grievance & redressal committee (GRC) held at the Conference room to discuss agenda in presence of following members :

1. Mrs.P. Syamala Devi, *AITS.G & R Cell coordinator*
2. Mr.D. Dharma Simha Reddy, *G & R Cell In-charge - CE Dept*
3. Mr. S.SrikantaDeekshith, *G & R Cell In-charge-EEE*
4. Mr. V. Venkatesh, *G & R Cell In-charge - ME.*
5. Mr. S.AleemBasha, *G & R Cell In-charge -CSE*
6. Mrs.P. Syamala Devi, *G & R Cell In-charge - ECE*
7. Mr. O.AkbarBasha, *G & R Cell In-charge - H&S*
8. Mrs. P. Kavitha, *G & R Cell In-charge - MCA*
9. Mrs. V.Vedavathi, *G & R Cell In-charge -MBA*

Members Absent:
NIL

Agenda(GRC/20-21/1) :

1. Confirmation to the minutes of last meeting held on 26/03/2020.
2. Discussion about the previous grievances and their resolutions after covid-19.
3. Regarding renewal of eduGrievance software for all the students and staff members.
4. Miscellaneous, by permission of chair.

Dr. S.M.V. Narayana,Principal, Dr. B. Abdul Raheem, Dean-professional bodies, Mr. M.SubbaRao, Professor, Dean-Student affairs and G & R cell coordinator given some opening address to members.

RESOLUTIONS

GRC/20-21/1.1 :

The minutes of last meeting read and confirmed with unanimity.

The members shown full of their enthusiasm to deliver promptly the very purpose of constituting this committee because any delay in redressal will create many confusion and further increase in grievances.

GRC/20-21/1.2 :

The principal, Dean-professional bodies, Dean-Student affairs and G&R cell coordinator are discussed about grievances during covid-19 with cell members. And also discussed about the pending grievances.

GRC/20-21/1.3 :

The committee has discussed with principal about renewal of eduGrievance software for all the students and staff members.

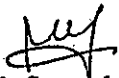
GRC/20-21/1.4 :

Miscellaneous by the permission of chair :

It was suggested to fix up a meeting time with the principal, but Principal said that it is not possible because any time students can feel to meet the institutional head , they can.

Members appreciated the gesture of the Dr.S.M.V.Narayana sir.

The meeting concluded with vote of thanks.



Mrs.P. Syamala Devi
AITS G&R Cell Coordinator
AITS, Rajampet

ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES,
RAJAMPET
Grievances & Redressal Cell
Circular

28/12/2020

This is to inform you that a meeting of Grievance & redressal committee of AITS, Rajampet, will be held on 29/12/2020, Tuesday, from 05:00 P.M. at the Conference room. All members are requested to attend the meeting to discuss following agenda.

Agenda(GRC/20-21/2) :

1. Confirmation to the minutes of last meeting held on 15/10/20.
2. Safe & Quality of Drinking Water
3. Sound System Problem in Smart Class-
4. Miscellaneous, by permission of chair.


G&R Cell Coordinator

1. Mr. D. Dharma Simha Reddy-CE
2. Mr. S.SrikantaDeekshith -EEE
3. Mr. V. Venkatesh -ME.
4. Mr. S.AleemBasha -CSE
5. Mrs. P. Syamala Devi- ECE
6. Mr. O.AkbarBasha- H&S
7. Mrs. P. Kavitha- MCA
8. Mrs. V.Vedavathi -MBA

ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES
RAJAMPET

Grievances & Redressal Cell

Minutes of Meeting

29/12/20

Today on 29/12/20, Wednesday from 05:00 P.M. onwards a meeting of grievance & redressal committee (GRC) held at the Conference room to discuss agenda in presence of following members :

1. Mrs.P. Syamala Devi, *AITS G & R Cell coordinator*
2. Mr.D. Dharma Simha Reddy, *G & R Cell In-charge - CE Dept*
3. Mr. S.SrikantaDeekshith, *G & R Cell In-charge-EEE*
4. Mr. V. Venkatesh, *G & R Cell In-charge - ME.*
5. Mr. S.AleemBasha, *G & R Cell In-charge -CSE*
6. Mrs.P. Syamala Devi, *G & R Cell In-charge - ECE*
7. Mr. O.AkbarBasha, *G & R Cell In-charge -H&S*
8. Mrs. P. Kavitha, *G & R Cell In-charge - MCA*
9. Mrs. V.Vedavathi, *G & R Cell In-charge -MBA*

Members Absent:

NIL

Agenda(GRC/20-21/2) :

1. Confirmation to the minutes of last meeting held on 15/10/20.
2. Safe & Quality of Drinking Water.
3. Sound System Problem in Smart Class.
4. Miscellaneous, by permission of chair.

Mr. M.SubbaRao, Professor, Dean-Student affairs and G & R cell coordinator given some opening address to members.

RESOLUTIONS

GRC/20-21/2.1 :

The minutes of last meeting read and confirmed with unanimity.

The members shown full of their enthusiasm to deliver promptly the very purpose of constituting this committee because any delay in redressal will create many confusion and further increase in grievances.

GRC/20-21/2.2 :

A grievance received regarding Safe & Quality of Drinking Water. The committee has discussed and forwarded the grievance to concern authority to resolve the grievance.

GRC/20-21/2.3 :

A grievance received regarding Sound System Problem in Smart Class. The committee has discussed and forwarded the grievance to concern authority to resolve the grievance.

GRC/20-21/2.4 :

Miscellaneous by the permission of chair :

It was suggested to fix up a meeting time with the principal, but Principal said that it is not possible because any time students can feel to meet the institutional head , they can.

Members appreciated the gesture of the Dr.S.M.V.Narayana sir.

The meeting concluded with vote of thanks.



Mrs.P. Syamala Devi
AITS G&R Cell Coordinator
AITS, Rajampet

ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES,
RAJAMPET

Grievances & Redressal Cell

Circular

21/03/2021

This is to inform you that a meeting of Grievance & redressal committee of AITS, Rajampet, will be held on 22/03/2021, Tuesday, from 05:00 P.M. at the Conference room. All members are requested to attend the meeting to discuss following agenda.

Agenda(GRC/20-21/3) :

1. Confirmation to the minutes of last meeting held on 29/12/20
2. Fix the suggestion boxes in PG block
3. Network problems for online classes
4. Request for windows curtains in class room
5. Miscellaneous, by permission of chair.


G&R Cell Coordinator

1. Mr. D. Dharma Simha Reddy-CE
2. Mr. S.SrikantaDeekshith -EEE
3. Mr. V. Venkatesh - ME.
4. Mr. S.AleemBasha -CSE
5. Mrs. P. Syamala Devi- ECE
6. Mr. O.AkbarBasha- H&S
7. Mrs. P. Kavitha- MCA
8. Mrs. V.Vedavathi -MBA

ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES
RAJAMPET

Grievances & Redressal Cell

Minutes of Meeting

22/03/21

Today on 22/03/21, Wednesday from 05:00 P.M. onwards a meeting of grievance & redressal committee (GRC) held at the Conference room to discuss agenda in presence of following members.

1. Mrs.P. Syamala Devi, *AITSG & R Cell coordinator*
2. Mr.D. Dharma Simha Reddy, *G & R Cell In-charge - CE Dept*
3. Mr. S.SrikantaDeekshith, *G & R Cell In-charge-EEE*
4. Mr. V. Venkatesh, *G & R Cell In-charge - ME.*
5. Mr. S.AleemBasha, *G & R Cell In-charge -CSE*
6. Mrs.P. Syamala Devi, *G & R Cell In-charge - ECE*
7. Mr. O.AkbarBasha, *G & R Cell In-charge - H&S*
8. Mrs. P. Kavitha, *G & R Cell In-charge - MCA*
9. Mrs. V.Vedavathi, *G & R Cell In-charge -MBA*

Members Absent:

NIL

Agenda(GRC/20-21/3) :

1. Confirmation to the minutes of last meeting held on 29/12/20.
2. Fix the suggestion boxes in PG block.
3. Network problems for online classes.
4. Windows curtains in MBA class rooms.
5. Miscellaneous, by permission of chair.

Mr. M.SubbaRao, Professor, Dean-Student affairs and G & R cell coordinator given some opening address to members.

RESOLUTIONS

GRC/20-21/3.1:

The minutes of last meeting read and confirmed with unanimity. The members shown full of their enthusiasm to deliver promptly the very purpose of constituting this committee because any delay in redressal will create many confusion and further increase in grievances.

GRC/20-21/3.2:

A grievance received regarding Fix the suggestion boxes in PG block. The committee has discussed and forwarded the grievance to concern authority to resolve the grievance.

GRC/20-21/3.3:

A grievance received regarding Network problems for online classes. The committee has discussed and forwarded the grievance to concern authority to resolve the grievance.

GRC/20-21/3.4:

A grievance received regarding Windows curtains in MBA class rooms. The committee has discussed and forwarded the grievance to concern authority to resolve the grievance.


GRC/20-21/3.5:

Miscellaneous by the permission of chair:

It was suggested to fix up a meeting time with the principal, but Principal said that it is not possible because any time students can feel to meet the institutional head , they can.

Members appreciated the gesture of the Dr.S.M.V.Narayana sir.

The meeting concluded with vote of thanks.


Mrs.P. Syamala Devi
AITS G&R Cell Coordinator
AITS, Rajampet



ANNAMACHARYA INSTITUTE OF TECHNOLOGY AND SCIENCES - RAJAMPET

(AUTONOMOUS)

Approved by AICTE, New Delhi. Affiliated to Jawaharlal Nehru Technological University, Anantapuramu
Accredited by NBA & NAAC with 'A' Grade. Recognized by UGC, New Delhi under section 2(f) & 12(B).

GRIEVANCE AND REDRESSAL CELL Annual Report for the academic year 2020-21

No of Grievance: 13

Pending: NIL

Grievance Number	Date of Grievance posting	Grievance Type	Grievance Status
1.	11-10-20	Provision of sanitizers at all entry points	Resolved
2.	17-12-20	Windows curtains in PG class room	Resolved
3.	21-12-20	CPU's problem	Resolved
4.	22-12-20	Additional water taps and Glasses for drinking water	Resolved
5.	22-12-20	Mouse ,Keyboard's , A.C Problem & dot matrix problem	Resolved
6.	23-12-20	Safe & Quality of Drinking Water	Resolved
7.	23-12-20	Sound System Problem in Smart Class	Resolved
8.	02-01-21	Provision of doing the Counseling in regular time table.	Resolved
9.	27-01-21	board is not visible clearly in the class room 316	Resolved
10.	04-02-21	electric board is damaged and switches are not working in the class room 308	Resolved
11.	03-03-21	Well sanitized class rooms for exams	Resolved
12.	12-02-21	Fix the suggestion boxes in PG block	Resolved
13.	24-03-21	Network problems for online classes	Resolved

Coordinator
Grievance and Redressal Cell